

Warranty and Maintenance

Goods supplied by Evolve Autogates HK are guaranteed by the manufacturer for a period of one year from the date of delivery against any manufacturing fault or defective materials.

This Evolve warranty does not affect the statutory rights of the owner of the goods and is in addition to any other remedies which may have been undertaken under the contract of sale.

The manufacturer's liability under this warranty is limited to:

A. The replacement of parts which in the opinion of the manufacturer or his representative are defective or their repair by an approved dealer free of charge (parts only); it is hereby specified that this repair or replacement can be carried out with new or reconditioned units, as may be reasonable in the circumstances.

This warranty is invalid and the manufacturer is not liable if:

- ✎ Any repair to the goods has been carried out by a person other than an approved dealer.
- ✎ Periodical maintenance, as specified in these terms and conditions, has not been carried out by approved agents at the intervals specified.
- ✎ The first maintenance should be carried out at the time of installation and then at least six months after installation. Year two maintenance schedule is dependent on site condition and usage, but as a minimum we would recommend two visits, one every six months.

Warranty can cease if the goods has been adversely affected by one or more of the following events:

- ✎ Parts or accessories which have not been formally approved by the manufacturer have been fitted to the unit.
- ✎ Modifications or alterations have been carried out which neither been provided for nor authorised by the manufacturer or which have been carried out without complying with the technical instructions specified by the manufacturer.
- ✎ The goods have been abused.

Furthermore, the manufacturer's warranty does not cover:

- ✎ Routine maintenance, periodical checks and adjustments as well as normal consumable items such as oil, drive belts, etc.
- ✎ The replacement of parts subject to normal wear and tear (drive belts, clutch, contactors etc.) taking into account the usage of the unit.
- ✎ Damage by natural elements (e.g. hailstorms, floods).
- ✎ Damage resulting from accidents.
- ✎ Repairs carried out under this warranty do not extend the period of its validity.
- ✎ Parts removed for replacement under the warranty become the property of Evolve.
- ✎ Post and packing of parts to or from the owner.
- ✎ Labour costs.

Labour Charge:

- ✎ While under warranty call-outs will be charged at our normal warranty rate. Please see our standard price list